

# The East Hampton Healthcare Foundation 2006 Emergency Care and Urgent Care Findings

## Overview

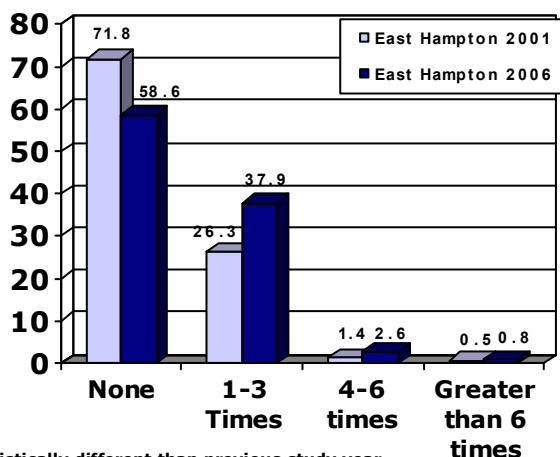
Since its inception in 1997, The East Hampton Healthcare Foundation (EHHF) has followed its primary mission to improve access to healthcare in the Town of East Hampton through the emphasis on disease prevention and equal access to medical care for the entire community. To continue meeting its mission of service to the community, EHHF decided in 2006 to replicate their first community health assessment conducted in 2001. As a result of the 2001 assessment, EHHF developed numerous community programs and tailored healthcare service lines provided at The East Hampton Healthcare Center. The 2006 Community Assessment included the following components: secondary data research; key informant interviews with community leadership; a comprehensive mailed community survey; focus groups with Latino Healthcare Providers, African Americans, and EHHF Donors; and peer market research.

In the summer of 2006, 5,400 surveys were mailed to residents in East Hampton Town. A total of 505 fulltime and seasonal residents responded, resulting in a response rate of 9.5%. According to the 2000 US Census, there were 25,369 residents in the five-zip code study area. When using that data as a measure of the population, the 2006 survey sample was significant at the 95% confidence interval with a margin of error of +/-4.3% .

Surveys Received by Zip Code					
11930 Amagansett	11937 East Hampton	11954 Montauk	11963 Sag Harbor	11975 Wainscott	Total for All Zip Codes
9.5% n=48	68.3% n=345	13.3% n=67	4.2% n=21	4.8% n=24	505

## Emergency Room Usage Patterns

Number of times you sought emergency care in the ER or other urgent care facility in the last year



\*statistically different than previous study year.

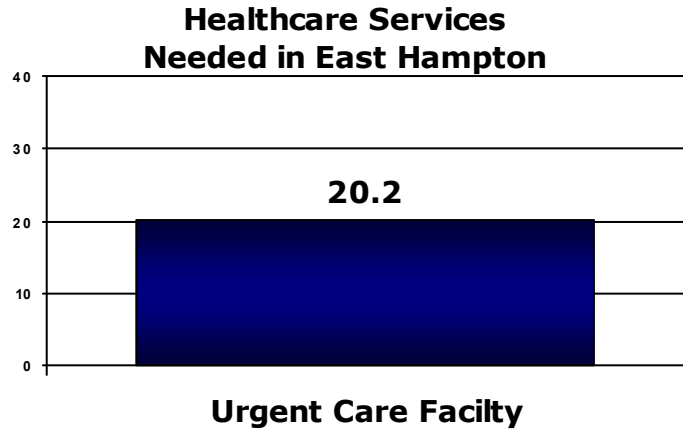
Significantly more people in the East End in 2006 reported using emergency care than in 2001.

- 37.9% of respondents in 2006 compared to 26.3% in 2001.
- Nearly 7% of respondents to the survey reported that they had sought emergency room care in the past but were unsuccessful in obtaining care.
- The primary reason for not obtaining care at the ER was the long wait times.

## Emergency Care and Urgent Care

Gaining better access to urgent/emergency care close to home is important to both full-time and seasonal residents of East Hampton Town.

1 in 5 respondents stated that an Urgent Care Facility is needed on the East End. The need for an Urgent Care Facility was ranked in the top five most needed healthcare services in East Hampton Town.



When respondents were asked how to best improve emergency care in East Hampton, Seven out of 10 survey respondents (73.6%) stated that the establishment of an Urgent Care Facility was **Extremely Important** or **Very Important**.

# Improving Emergency Care in East Hampton

### Top 2 Box Score "Very Important" and "Extremely Important"

Based on a Five-Point Likert Scale with 1 = "Not at all important" and 5 = "Extremely Important"

